



February 27, 2020

Dear members, we need your help.

As you may know, for about three years the Association has had a management contract in place with the Independent Insurance Agents of New Mexico (IIANM). Under that contract, IIANM staff provide a variety of management and administrative support services for the Association.

The Association has never formally evaluated the relationship between the Association and IIANM, and so the Board decided to undertake an evaluation. The information gathering process involves surveying Board members, a self-evaluation by IIANM staff, and a survey of the members.

Here is a [link to the member survey](#). The survey is confidential and the survey has been set up so that survey respondents are not specifically identifiable. If you wish, however, you can identify yourself on the survey form. Only the members of the Association Executive Committee will see your survey responses. The information from the surveys will be compiled and be used as part of the overall evaluation process.

We ask that you complete the survey by March 11, 2020.

If you have any questions or wish to discuss anything about this evaluation, please contact the Association President, Orlando Lucero, at 505-332-6291 or orlando.lucero@fnf.com.

Thank you very much for your participation in this important process for the Association.